

(INSTRUCTIONS FOR USE)

Contactless stored value card is valid as long as there is enough value to pay a fare. Once the value is spent, the card needs to be reloaded on the basis of the Tariff's models. The card can be reloaded at the Pulapromet's Ticket office (Bus Station, Trg 1.istarske brigade 1) or at the indicated points of sale (location: **Pula**, - 7 locations –kiosk or INOVINE Giardini bb, Flanatička 10, Koparska bb, Narodni trg 15, Rakovčeva bb, Jeretova 10, street Zagrebačka 2., ,with **20.00**; **40.00**; **60.00**, or **100.00** kuna amount. New contactless stored value cards might be purchased at the points of sale or on the bus – from the bus driver.

The contactless stored value card is used as follows:


- As you board the bus from the front door you need to **lean** the card or put it at proximity of 5 centimetres from the designed point (sensor) on a card reader which is set next to the driver.
- If the contactless stored value card is used in a lower tariff zone from the envisaged one, before validating the card, you need to choose the tariff zone by pressing the push button on the device (1, 2 or 3) that indicates the zone of the fare you have chosen.
(Example: A commuter travelling from the bus station in Zagrebačka street, on entry into bus line Šišan-Ližnjan-Medulin (*tariff zone 2*) with the intent to take a ride up to Busoler (*tariff zone 1*), before validating the contactless stored value card , you should press the push bottom **1** on the device (that indicates *tariff zone 1*).
- When the card is correctly validated through the ticket validating machine in the bus, the device emits a beep sound, a **green light appears** and the remaining balance of the card is displayed. When for any reason the contactless stored value card is invalid or has not enough credit, by validating the device emits a longer and louder beep sound, consequently a **red light appears** and an error message is displayed. The commuter with an invalid ticket is not entitled to use the public transport service.
- The stored value card can be used 5 times consecutively for the same tariff zone depending on the number of commuters that want to use the service. By validating the stored value card the zone-based fare rate is deducted from the card.
- By using the contactless stored value card it is possible to make a **transfer** for the same fare price within **60** minutes, by changing over to another bus line on the area of the *First tariff zone 1*.

If a conductor or another by Pulapromet authorized person catches the rider without a ticket, with an invalid ticket, on the not allowed bus line or that he has not validated the card, he/she is obliged to give the conductor or to the authorized person by Pulapromet his/her personal data (grant insight in the ID card or another personal document that proves beyond any doubt the identity of the person in question)

If the contactless stored value card is invalid, the conductor or the person authorized by Pulapromet shall declare the card to be invalid and serve the commuter with an **information note** on the penal terms and conditions and the fine amount.

Any misuse of the stored value card and abuse of the rights that emerge from its possession is regarded as violation of the Decision on the local and regional transport as well as of the Pulapromet's Tariff and is punished accordingly.

If the contactless stored value card is lost, stolen, worn out or damaged, the commuter is issued a new card that supersedes the old one pursuant to the Tariff in force.

 WARNING	Pulapromet d.o.o. shall not be accountable for any damage incurred to the contactless stored value card due to exposure to electro-magnetic radiation (mobile phones, radio and TV receiver and other radio frequency technology).
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You can receive all the information as regards the **payment** system at the Pulapromet's Ticket office (Bus Station, Trg 1.istarske brigade 1 from 7 am to 7.45 pm), by phone **052 501 972** or email: info@pulapromet.hr

Thank you for your collaboration and trust, we wish you a safe and pleasant ride.